

About Us

Coast Capital Savings Federal Credit Union (or Coast Capital, as our friends like to call us) is Canada's largest credit union by membership. We are a co-operative company owned by the 572,000 members who bank with us, and in 2018 we became the first credit union in British Columbia to receive approval to be a federal credit union. We offer banking and investment services through our 52 branches in the Metro Vancouver, Fraser Valley, Okanagan and Vancouver Island regions of British Columbia. Our total assets under administration were \$23.4 billion as of December 31, 2018.

Our 1,800 employees are dedicated to improving the financial well-being of our members and their communities. We deliver helpful and innovative products such as Canada's first free chequing account from a full-service financial institution and our Help Extras[®], which enable members to invest in their future. Coast Capital has earned recognition as one of B.C.'s Top Employers, is amongst Canada's 10 Most Admired Corporate Cultures[™] and is a Platinum Club member of Canada's Best Managed Companies. As an Imagine Canada Caring Company, we make our communities stronger by investing 7 per cent of our budgeted pre-tax profits in local programs, partnerships and events focused on youth. In 2018, this resulted in Coast Capital investing \$5.9 million in a wide range of community organizations and causes, with the goal of empowering young Canadians.

Purpose

- Together, we help empower you to achieve what's important in your life

Vision

- THE financial institution of choice for our members

Mission

- Improve your financial well-being

Values

- Inspire
- Connect
- Challenge
- Simplify
- Deliver

Personal Banking, Investment and Insurance Services

Coast Capital offers banking services including savings and chequing accounts, mortgages, loans, lines of credit, credit cards, term deposits and registered savings accounts (RRSPs, TFSAs, RRIFs, RESPs). We provide digital services, in-branch teller services, access to a surcharge-free network of more than 4,000 ATMs across Canada, and telephone, internet and mobile banking services, with extended hours of support via telephone and email.

Through our subsidiary, Coast Capital Wealth Management Ltd., we provide investment and financial planning service. Working in partnership with Worldsource Financial Management Inc. we also provide our members with advice and service relating to mutual funds.

Our subsidiary, Coast Capital Financial Management Ltd., offers life and disability insurance products including life, critical illness, disability and long-term care insurance, as well as segregated funds and annuities. Life and disability insurance services are offered through dedicated offices and by a team of mobile specialists.

Business Services

Coast Capital offers lending, leasing and deposit services to commercial real estate and small- and medium-sized businesses throughout B.C. This includes savings and chequing accounts, U.S. chequing accounts, business credit cards, merchant payment services, term loans, interim lending and long-term commercial mortgages, letters and lines of credit, automated funds transfers and online banking capabilities.

Coast Capital also provides commercial and industrial equipment leasing for businesses in B.C. through our equipment finance division. Commercial and industrial equipment leasing, as well as auto leasing and financing, are provided across Canada through Coast Capital Equipment Finance Ltd., Travelers Finance Ltd., and Travelers Leasing Ltd. (collectively known as "Coast Capital Auto & Equipment Finance").

Businesses can access business and related insurance solutions for individuals or employees through Coast Capital Financial Management Ltd. Our insurance for business owners and partners includes personal living benefits, as well as group benefit plans and strategies related to succession planning and protecting the business. Our mobile insurance experts provide our business-related insurance solutions.